Helping Hand Headlease video – transcript

The Helping Hand Headlease is a product where the department may be able to headlease a private rental property on behalf of a customer.

So the RentConnect Officer will go out and identify a property, apply for the property and if approved we will then lease that out to one of our customers via the Helping Hand Headlease. The goal with our HHH is enable to access the private rental property, prove that they’re capable of maintaining and sustaining rent payments, property condition.

So at the end of that headlease the customer can then apply to take over the tenancy in their own name and sign a tenancy agreement between the owner or the agent and themselves.