



HOMES

for Queenslanders

More homes, faster | Building a better future



Acknowledgement of Country

We respectfully acknowledge the Aboriginal and Torres Strait Islander Traditional Owners and Elders of the lands and seas on which we meet, live, learn and work.

We acknowledge those of the past, the ancestors whose strength has nurtured this land and its people, and who have passed on their wisdom. We acknowledge those of the present, for their leadership and ongoing effort to promote Aboriginal and Torres Strait Islander peoples and cultures. We acknowledge those of the future, who will inherit the legacy of our efforts.

We recognise it is our collective efforts, and responsibility as individuals, communities and governments, to ensure equality, recognition and advancement of First Nations peoples across all aspects of society and everyday life.

This document acknowledges Queensland is home to many unique and distinct First Nations cultures – Aboriginal peoples and Torres Strait Islander peoples – and uses the term First Nations peoples to reflect the diversity of all Aboriginal and Torres Strait Islander peoples residing in Queensland.

Use of ‘peoples’ recognises individual and collective dimensions as affirmed by the United Nations Declaration on the Rights of Indigenous Peoples and also the diverse cultural identities within these collective terms.

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Foreword

There is nothing more important than having a place to call home, and there is no better place to call home than Queensland.

Our strong and diverse economy and great lifestyle have brought more people to our state than ever before, with tens of thousands of people choosing to move here over the past few years.

However, this significant migration coupled with national housing pressures, like consecutive interest rate rises and labour and supply chain shortages, has put our housing system under strain.

Lifestyle changes are having an impact too. Households are smaller and people are living longer, so we need different kinds of housing, and more of it. We also need to make sure we keep a firm grip on the cost of living by planning new homes close to work, shops, schools and transport.

Australia's housing system is interconnected and complex. A wicked problem requires a multiprong solution.

Our plan looks across the whole housing system and demonstrates how Queensland will play our part in this national challenge and makes sure we are at the table to receive our fair share of funding for the critical services and infrastructure needed to accommodate our growth.

Homes for Queenslanders will deliver a generation's worth of secure construction jobs and ensure that Queenslanders can afford to live and work in the community that they love. The release of this plan will provide a funding uplift of an additional \$3 billion, adding to the investment government has already committed.

It sets the bar high with a target of one million new homes by 2046, including 53,500 social homes.

Homes for Queenslanders calls for an industry-wide investment to fix our housing challenge. The plan outlines a whole-of-system approach to address the growing pains Queensland is experiencing today and head off the pressures we can expect in the future.

By increasing housing supply, we can reduce pressure on prices and improve affordability. And we won't leave those people doing it tough behind while we build.

We will deliver unprecedented support for the frontline workforce who look after the vulnerable and make sure renters are given a fair go.

This is about people.

It's about the nurse who wants an affordable place close to the hospital where they work. It's about the couple saving for their first home. The retiree looking to downsize in the community they love and the person who has fallen on hard times and needs a hand up to make ends meet.

We know there's more to do, and we're getting on with it so that every Queenslanders has a place to call home.



**The Honourable
Steven Miles MP**

Premier of
Queensland



**The Honourable
Meaghan Scanlon MP**

Minister for Housing,
Local Government and
Planning and Minister
for Public Works



Image: Andrew Rankin



Introduction

Homes for Queenslanders is a plan to make sure the Australian dream is still accessible to all Queenslanders, whatever part of the housing spectrum you're on.

It's an orchestrated approach to fast track one million new homes over the next 20 years – not just any homes, but the kind Queenslanders need in the areas where they want to live and work.

It's based on five key pillars:

We will build more homes faster, because we know the single best thing we can do for housing affordability is to deliver more supply.

We will look after renters and support them with cost of living relief so they can keep a roof over their head and save for their own home deposit.

We will support first homebuyers, making sure the “bank of mum and dad” isn't the only way people can get into the housing market.

We will continue our big build of social housing, delivering thousands more homes across Queensland to meet future demand.

And we will work towards ending homelessness, supporting the services on the frontline who look after the most vulnerable in our community.

These pillars are at the core of changing the system to one that promises a brighter future. It'll give us all more of the Queensland we love.

Housing is a national challenge and Queensland is not immune to the pressures being experienced across the country.

There are more people moving to Queensland than ever before, driven by our strong and diverse economy, thriving cities and regions and laidback lifestyle. That's a good thing, but it doesn't come without challenges.

As we grow, we need broad and real interventions that reach across the housing system.

The initiatives in this plan represent combined industry-wide investment, and reflect our commitment to partnering with the private sector and community organisations to deliver real results.

It builds on the progress we have already made together, to chart a course for the future. It delivers major new investment in the interventions we know will work, for the future of our state and everyone who calls it home.

Our pillars



Build more homes, faster



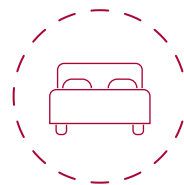
Support Queensland renters



Help first homebuyers into the market



Boost our social housing Big Build



Work towards ending homelessness

Work across the housing system



**1 million
new homes
by 2046**



Housing affordability

- ✓ \$350 million Incentivising Infill Fund to stimulate the right sort of development
- ✓ Pilot new inclusionary planning projects
- ✓ Streamline approvals through a new state facilitated development team



Rental market

- ✓ \$160 million Renters Relief Package
- ✓ Consult on the introduction of a new rental sector code of conduct
- ✓ Portable bond scheme



Home ownership

- ✓ Trial increase of the Queensland Housing Finance Loan in regional areas
- ✓ Targeted home ownership support for First Nations peoples aspiring to own a home
- ✓ Doubling the First Home Owners Grant to \$30,000 until 30 June 2025



Social housing

- ✓ 53,500 new social homes by 2046
- ✓ Delivering more Youth Foyers, domestic and family violence shelters, and supported accommodation
- ✓ Purchase more properties exiting the National Rental Affordability Scheme



Homelessness

- ✓ 20 per cent funding boost for frontline services
- ✓ Expanding critical housing response funding to individuals and couples
- ✓ More temporary supported accommodation in the regions



Legislation & reform

- ✓ Release the Disability Housing Action Plan
- ✓ Review the *Housing Act 2003*
- ✓ Progress with *Our Place: A First Nations Housing and Homelessness Action Plan 2024-2027*.

01



**Build more
homes, faster**

Snapshot

- ✓ \$350 million to incentivise new homes close to underutilised infrastructure
- ✓ Mandatory housing targets under regional plans
- ✓ Fast-track updates to local council plans to deliver more housing
- ✓ New Distinctly Queensland housing design standards that simplify approvals and shorten building times
- ✓ Streamline priority projects via a new State Facilitated Development process
- ✓ Cost-conscious construction through modern methods of construction
- ✓ Run inclusionary planning pilots
- ✓ Funding for Queensland's construction workforce
- ✓ Progress detailed investigation of supportive housing development at Ivory Street
- ✓ Real targets for real supply
- ✓ Legislative reforms to pull all supply levers
- ✓ Short Term Rental Registration Scheme

Queenslanders need more quality homes, in the right locations, and they need to be built faster than ever before.

The single best thing we can do for housing affordability is to deliver more supply.

We have set our sights on delivering **one million new homes** by 2046. With 95 per cent of the state's housing supply being delivered by the private sector, achieving this goal will require a concerted and collaborative effort between government and the private and community sectors.

Some of the biggest changes are already occurring in our planning system, to make sure we protect our uniquely Queensland lifestyle and greenspace as we grow, while also facilitating reasonable and moderate development that will provide homes for Queenslanders in the places they want to live and work.

We are updating our planning and development framework to give industry the direction and certainty they need to confidently invest in Queensland's housing sector.

We are also tackling constraints in the building sector to encourage more investment in the private housing market and to get more new homes built in the shortest time possible.

What we're doing

Quicker decisions, with certainty for all

We are reviewing our legislation to make sure it covers the full range of options available to meet Queensland's housing needs and that it is tuned to facilitate the growth and sustainability of social and affordable homes.

We have introduced reforms through the *Housing Availability and Affordability (Planning and Other Legislation) Amendment Bill 2023* (HAAPOLA) as a package to simplify and expedite the supply of housing in the right locations.

Real targets that mean real supply

We are leading the nation and putting funding, resources and skills into evidence-based planning decisions. We are the only state that set down statutory dwelling supply targets (including now by dwelling type for each council area) that recognise the uniqueness of our communities and respond to growth in a sustainable and balanced way. One of our recent examples is the South East Queensland Regional Plan (ShapingSEQ 2023).

To deliver on the outcomes of ShapingSEQ 2023, we have invested in a new implementation team with the sole focus of monitoring supply and providing independent advice on levers to pull (be it process, policy or market) to unblock supply. A new governance framework will mean the state is regularly calling all parties to the table to keep us all accountable in our joint response to the housing challenge.

Unlocking land supply for development

We are unlocking land across the state, fuelled by a comprehensive audit of state government land and buildings for a mixture of social and private housing.

The state government, in partnership with Economic Development Queensland is undertaking investigations on suitable sites identified through the land audit to continue to build a pipeline of land for development to deliver diverse housing options.

These sites will be assessed in relation to their ability to deliver suitable housing outcomes, including social and affordable housing, to enable development in partnership with the private sector and community housing providers.

We will also continue to acquire other privately owned sites to ensure the ongoing delivery of social and affordable housing outcomes to meet the needs of vulnerable Queenslanders.

Whilst we are unlocking more land supply, the Department of Housing, Local Government, Planning and Public Works has a strong pipeline of over 500 existing parcels of department owned land that are programmed for construction, or identified as having development potential for future housing projects.

What's to come

Development where it's needed

A \$350 million fund to incentivise infill development will support the delivery of new housing in the right locations. The fund will include targeted support, including infrastructure charges relief, for increased density that is done well in existing urban areas, with a focus on locations where there is greatest housing demand.

We will prioritise developments that can demonstrate their ability to come to market within a defined period, and developments that complement state policy priorities, such as those articulated in place-based statutory regional plans like ShapingSEQ, and other initiatives that provide multiple benefits.

New housing design standards for Queensland

A new Distinctly Queensland Design Series will be developed with the Queensland Government Architect. This will provide clear requirements, that when met, expedite the delivery of new homes with a focus on gentle density products that are viable. With design assurance provided by the state, housing diversity such as granny flats, tiny homes, and secondary dwellings will have a clearer, more certain and consistent process. This will help all types of investors have the confidence they need to invest in new types of housing. We will make it digital and easy to use.

Streamlined planning for faster housing

A new state facilitated development team will be set up to streamline decisions and quickly resolve planning and infrastructure issues delaying new homes, including social and affordable homes.

Planning housing supply at the grassroots

\$12.5 million of targeted, needs-based funding will be available for local governments to facilitate strategic planning, and updating of their planning schemes. This is to ensure that schemes are meeting the housing needs of residents, and to unlock homes in the right locations.

Piloting inclusionary planning in Queensland

Led by the new state facilitated development team, the Queensland Government is committed to piloting inclusionary planning, with incentives. This will be done in consultation with industry and community to demonstrate how inclusionary zoning can be implemented successfully. These pilots will ensure that we learn by doing, and develop a policy response that works for Queensland.

Affordable homes, forever

The Queensland Government is exploring different mechanisms to enable a buyer to purchase a home at an affordable rate including the use of covenants. Affordable in perpetuity style mechanisms will be explored as part of state facilitated developments.

Effective infill development

We are bringing forward an Infill Development Strategy to incentivise medium scale, mixed-tenure housing projects in growth areas across the state. The strategy will promote infill development and gentle density via land consolidation, planning and infrastructure.

Growing the construction workforce

Queensland's Big Build will need a bigger workforce and the residential building sector is already struggling to find enough skilled labour. To solve the problem, we are investing more to train and secure a workforce to deliver more homes, faster. The new Queensland Construction Workforce Fund will be guided by the Construction Workforce Roundtable, which partners with industry. It will fund initiatives to increase the number of apprentices and skilled workers, and address barriers to workforce participation.

Short Term Rental Registration Scheme

We will undertake detailed analysis and consultation to introduce a registration scheme for short term rental properties like AirBnb, enabling us to continue to monitor their impact on the broader supply of long-term rentals and if any further interventions are required. We will not stand in the way of councils making short-term rental policies that fit the needs of their communities.



02



Support Queensland renters

Snapshot

- ✓ \$160 million Renters Relief Package to tackle the cost of living
- ✓ Undertake consultation to introduce a rental sector code of conduct
- ✓ Banning rent bidding
- ✓ Portable bond scheme to cut the up-front cost of moving house



As Queensland changes, so too does our housing system. More people are renting, and for longer, than ever before.

Renters deserve a safe and secure place to call home, that they can make their own. In a tight rental market, it's more important than ever that we support renters to find a rental home and afford to keep it.

The Queensland Government is supporting renters with reforms to improve the experience of renting, and with products and services to help renters who are struggling.

Today, Queenslanders who have never needed help with renting are reaching out for assistance, or having to move too far from their jobs, schools and families.

We have built a team of frontline staff to provide practical support, and paid \$85 million to help 78,000 Queensland renters with bond loans, rental grants, RentConnect services and rental security subsidy payments.

We have overhauled rental laws to protect the rights of renters and we will take that further with consultation to occur on a new rental sector code of conduct, banning rent bidding and a portable bond scheme to reduce the costs of moving house when changing tenancies.

And we are implementing a boosted Renters Relief Package to help Queenslanders find, get and keep a secure home in the private rental market.

Rental reform track record



October 2021

Rental reform that puts people first

- ☑ Limited opportunities for ending tenancies without grounds
- ☑ Strengthened protections for renters against retaliatory actions
- ☑ Made it easier for renters to have a pet
- ☑ Gave renters experiencing domestic and family violence the right to end their tenancy with limited cost liability
- ☑ Set minimum housing standards for rental properties in Queensland to meet basic safety, security and functionality requirements



July 2023

Rent increases limited to once a year



July-August 2023

Consultation to ensure annual rent increase limit is effective



August 2023

National Cabinet moves to strengthen renters' rights across Australia

- ☑ A Better Deal for Renters includes many initiatives already implemented in Queensland

Modernising the housing legislative framework

We will continue to modernise the housing legislative framework to improve consumer protections in the rental market, residential parks, retirement villages and residential services, while making sure it's still viable for investors and operators to provide these housing options.

What's to come

Renters relief package

We will deliver a comprehensive \$160 million Renters Relief Package to help tackle the cost of living with more funding, expanded eligibility and new ways to help renters into a home. The package will give more households immediate cost of living support while we build new homes, including help to pay bonds and rent. And because the rental market is difficult, we are doubling our specialist customer service team at Housing Service Centres around the state, with more than 40 new RentConnect officers to assist renters at every stage of their housing journey.

We've expanded the scope and eligibility to deliver more support for more Queenslanders:

Bond Loans Interest and fee-free bond loans for renters.	Bond Loans Plus A loan to cover both the rental bond AND two weeks rent.
Rental Grants A one-off grant of two weeks rent to support people in crisis.	Rental Security Subsidy A payment that can help people stay in their home

Portable bonds

Pressure in the rental market means many people are having to move around more often to find a home they can afford. We'll look to establish a portable bond scheme that allows renters to transfer their bond when moving from one rental property to another to help reduce costs when changing tenancies.

Strengthening renters' rights

- ▶ banning all forms of rent bidding
 - ▶ creating a framework for parties to agree on installing modifications in rental properties
 - ▶ protecting renters' privacy by requiring 48 hours entry notice and a prescribed form to be used to apply for a rental home
 - ▶ limiting re-letting costs based on how long is left on a fixed-term lease
 - ▶ ensuring renters have a fee-free option to pay rent, and choice about how they apply for a rental property and receive utility charges.
-

Consultation on a rental sector code of conduct

We need to do more to strengthen the rules and make clearer the expectations of all parties in the rental sector. The government will consult on a rental sector code of conduct to strengthen these rules and protect all parties.

03



Help first homeowners into the market

Snapshot

- ☑ Doubling the first homebuyers grant
- ☑ Targeted home ownership support for First Nations peoples aspiring to own a home
- ☑ Increase regional Queensland finance loan support
- ☑ Australian Government 'Help to Buy' Scheme



The biggest purchase most people will ever make is their first home. We are keeping the great Australian dream alive by making it possible for more Queenslanders to afford their own home.

In the past eight years, the Queensland Government has supported 69,000 first homeowners through the first homeowners grant, right now it is tough for aspiring buyers trying to get a foothold on the property ladder.

Today, many young people never expect to own a home and First Nations peoples are half as likely to achieve home ownership than other Queenslanders.

We want to make sure that there are more ways to get into the market than the bank of Mum and Dad. That is why we doubled the Queensland First Home Owner Grant to \$30,000 for new builds, giving first homeowners a hand up with their deposit while driving more supply into the market.

We will also be introducing new ways to give Queensland buyers a leg up, like adopting the new Australian Government Help to Buy scheme for low and middle-income families.

What's to come

A helping hand for first homebuyers

Our first homebuyers grant has been doubled to \$30,000 for new homes until 30 June 2025. This is the most generous scheme in the country. By targeting it at new homes we also encourage more supply into the market which is the number one thing that will make housing more affordable in the long term.

Focus on First Nations home ownership

We are determined to make our housing system fairer and close the gap for First Nations peoples in urban, regional and remote areas. Achieving homeownership aspirations will be a key focus through the forthcoming *Our Place: A First Nations Housing and Homelessness Action Plan 2024-2027*.

Supporting social housing tenants to become homeowners

We want all Queenslanders to own a home if they want to, and that includes if you live in social housing. We're supporting social housing tenants to own their own home through our Sales to Tenants program.

Introducing a national Help to Buy Scheme

The Australian Government's Help to Buy scheme will make it easier for up to 40,000 low and middle income families around Australia to buy a home. Queensland is working closely with the Australian Government to progress enabling legislation to get the scheme up and running, and make it available to aspiring homeowners as fast as possible.

Bridging the finance gap for regional homeowners

Home loans can be difficult to get if you want to live in a regional or remote location, but Queenslanders shouldn't have to leave their community to own a home. We want to make it easier for people to stay in country areas close to their families, jobs and community connections. During a two-year trial we will raise the income eligibility threshold for the Queensland Housing Finance Loan to \$201,000 per annum to bridge the finance gap for regional Queenslanders who struggle to get home loan finance because of where they live.



04



Boost our social housing Big Build

Snapshot

- ☑ 53,500 new social homes by 2046, including a pipeline of:
 - ▶ Youth Foyers
 - ▶ Domestic and family violence shelters
 - ▶ First Nations social homes
 - ▶ Supported accommodation places
 - ▶ Emergency housing
- ☑ Purchase more properties exiting the National Rental Affordability Scheme
- ☑ Grow the community housing sector



A safe place to call home should be in the reach of every Queenslanders, including those for whom the private market is out of reach.

Our major investment in new social and community housing will make sure we can keep up with demand as our state grows.

Our Big Build is getting bigger with a bold social housing delivery target of 53,500 homes by 2046. To help meet this target, we're making a \$1.25 billion down payment over the next five years to contribute to a ramp up to over 2,000 social homes each and every year from 2028.

This is not a task the Queensland Government can deliver alone: we will work with the Australian Government and the community housing sector to deliver the homes Queenslanders need.

This will make a big impact on the housing choices available to families and individuals across the state, and reduce the pressure on community housing and homelessness services that are working tirelessly to meet demand.

At least half of all new social homes delivered or supported by the state will follow special design standards to suit older Queenslanders and people with disability. There will also be supported accommodation for young people and those experiencing domestic and family violence, as well as housing tailored for First Nations peoples and regional and remote communities.

This new commitment reinforces the social housing investment the Queensland Government has been making since 2015.

Business as usual will not get us to our target so we are taking a bold and ambitious approach, bringing all tiers of government, industry, and community together. By joining forces, we can deliver the housing solutions Queenslanders need — and do so much faster.

53,500 new social homes across the state will include targeted, specialist support services through a pipeline of:



Eight **Youth Foyers**



Nine supported accommodation sites for **families**



20 supported accommodation sites for **individuals**



10 new or replacement shelters for **people experiencing domestic and family violence**



1,200 social homes for **First Nations communities**



Eight supported accommodation sites for **young people**

Cape York



Far North Queensland



North Queensland



Mackay-Whitsunday



Outback



Central Queensland



Wide Bay Burnett



South East Queensland



Darling Downs



What we're doing

Delivering our big build

The Queensland Government has been investing at record levels since 2015, delivering more than 5,000 social homes, and we're not stopping. An important component of Queensland's housing overhaul will be the delivery of 53,500 new social homes by 2046. To help meet this target, we're making a \$1.25 billion down payment over the next five years to contribute to a ramp up to over 2,000 social homes each and every year from 2028. The social housing target has been informed by modelling undertaken to date by the Australian Housing and Urban Research Institute. The target also considers other economic data and factors, including the latest 2023 edition of population and household formation projections by the Queensland Government Statistician's Office and the ABS Census.

We're also delivering different styles of housing, prioritising growth locations where Queenslanders want to live and work, and dismantling the inequalities that are embedded in our traditional housing system to give every Queenslander the opportunity to access safe, secure and affordable homes.

What's to come

Targeted accommodation for people in need

We are addressing the needs of our most vulnerable Queenslanders with a pipeline of:

- ▶ eight new youth foyers providing stable housing and support for young people who are studying or working.
- ▶ 10 new or replaced domestic and family violence shelters to provide immediate safety and protection for women and children.
- ▶ 1,200 social homes for First Nations families through partnership with Aboriginal and Torres Strait Islander local government authorities and communities.
- ▶ More supported accommodation across the state for people experiencing homelessness.

Better homes for people with disability

We are strengthening pathways and increasing housing support for people with disability with a new action-oriented plan, *Partnering for Inclusive Housing with Queenslanders with Disability 2024-2027*, co-designed with people with disability and other housing experts.

Securing National Rental Affordability Scheme homes

The government will support select community housing providers to purchase homes coming out of the National Rental Affordability Scheme to provide certainty to tenants benefiting from the discounted rental prices. We will work with these community housing providers and property owners to purchase eligible homes exiting the scheme, where sellers are willing and the purchase represents value for money. The community housing providers will manage this purchase process and will own and operate the homes.

Community housing growth

The community housing sector, including the Indigenous community housing sector, is on the front line of social and affordable housing delivery. We want to boost the sector's capacity so it can keep doing great work helping Queenslanders to find a safe place to live. The Queensland Government is continuing to invest in measures to support this sector.

This includes through:

- ✓ Partnering to deliver more social and affordable housing through QuickStarts Qld, the Housing Investment Fund, and through the Federal Government's Social Housing Accelerator and Housing Australia Future Fund, providing more opportunities for growth than ever before.
- ✓ Supporting sector capacity and capability through Community Housing Futures, with community housing providers able to seek up to \$50,000 in Business Advisory Grants for tailored professional advice and assistance.
- ✓ Providing funding to select community housing providers to purchase, own and operate homes coming out of the National Rental Affordability Scheme.
- ✓ Establishing a single, modernised and streamlined Housing Master Agreement to reduce red tape and standardise how providers are funded.
- ✓ Introducing changes to allow rent parity to promote a fairer and more equitable social housing system.
- ✓ Introducing 20-year management leases on new social housing and existing leases offered by government, where appropriate, to support the sector to invest and grow.
- ✓ Making it financially possible for community housing providers to house more young people through a youth subsidy.



05



Work towards ending homelessness

Snapshot

- ☑ 20 per cent increase for frontline homelessness services while we undertake a review of Queensland's homelessness response
- ☑ Critical response team to all regions
- ☑ Extend existing emergency accommodation support to individuals and couples
- ☑ More supported accommodation for the regions
- ☑ More housing pathways for young people experiencing homelessness:
 - ▶ Supporting young people in community housing
 - ▶ Specialist homelessness funding expansion for young people
 - ▶ Youth Support Centre



Fierce competition in the rental market and a spike in the cost of living are forcing more Queenslanders out of their homes.

Despite record government investment in social and affordable housing, there are still Queenslanders who fall through the cracks, through no fault of their own. It's particularly challenging for people who have low incomes and are struggling with things like complex health challenges, past trauma or family instability. This makes it even more difficult to find and keep a home. It's a vicious cycle, and hard to break out of without help.

Homes for Queenslanders strengthens the safety net we have put in place to help Queenslanders avoid homelessness. Last financial year, we provided \$171 million to 90 non-government organisations to provide specialist homelessness services and helped more than 45,000 Queenslanders who were homeless or close to losing their housing.

We are ramping up our efforts with more funding for specialist homelessness services, more emergency accommodation in the regions, and more help for First Nations peoples and young people.

Supporting people to find, get and keep a home is important work and we rely on a dedicated specialist homelessness services workforce to get the job done. We are helping them too with more staff and resources.

We want the best for the people of Queensland. That is why we are pulling out all stops as we work towards ending homelessness across the state.

What we're doing

Funding emergency accommodation and care

We will continue to provide emergency accommodation places statewide for people experiencing homelessness. Queensland's highly successful critical response team will also be expanded in the regions, with new outreach services and more frontline staff employed in Housing Service Centres around the state.

One-stop-shop for young people

Young people are often impacted by family and life events beyond their control, which increases their risk of homelessness, affects their health and makes it hard for them to navigate the many services they need. We are partnering with Brisbane Youth Service to establish an integrated Youth Support Centre in Fortitude Valley, Brisbane. The centre will be a one-stop-shop providing coordinated support for young people to access help with housing, health, mental health, alcohol and drug issues, domestic and family violence and other related issues.

Making sure our system works to support the most vulnerable

We want to make sure our homelessness responses are effective, efficient and helping as many people as we can. It is a big issue, so we have commissioned an independent review to ensure we are responding to the needs of people experiencing homelessness right across Queensland.

Expanding the Immediate Housing Response Package

In November 2023, the Queensland Government increased funding for the Immediate Housing Response for Families, after hours and tenancy sustainment specialist homelessness services.

Now we are expanding this package for hotel and motel accommodation to include individuals and couples.

What's to come

Reinforcing the front line

We are backing our frontline specialist homelessness services with an immediate 20 per cent funding boost to increase their capacity while we undertake an independent review of the state's overall homelessness response. Identified services will also receive more funding to:

- ▶ run after-hours outreach services and employ more workers at night
 - ▶ provide more financial assistance and support workers to help people to stay in their tenancies and avoid homelessness.
-

Best practice supportive housing

Safe and secure housing isn't just about the physical roof over your head, it's also about providing wrap around support that addresses the complex reasons people become homeless. A new supportive housing policy and framework, developed in consultation with the services on the frontline, will guide investment into the future.

A better future for young people

Young people are often at a big disadvantage when it comes to accessing safe and affordable housing because they generally have lower incomes, insecure or part-time employment, and less rental history. We are moving to protect young people who are at risk or experiencing homelessness with:

- ▶ a pipeline of eight new supported accommodation services for young people experiencing homelessness
 - ▶ providing extra workers at night for identified temporary supported accommodation sites
 - ▶ investing in new mobile services to help young people both in their homes and public places to find and keep housing.
-

More temporary supported accommodation in the regions

To put a roof over the head of people in crisis, the Queensland Government will deliver a pipeline of more supported accommodation for people experiencing homelessness. These will add capacity in locations that have demonstrated a real need and will include an ongoing pipeline of eight sites for young people, nine for families and 20 sites for individuals at risk. Access to safe and secure accommodation is critical for personal safety and wellbeing, and supported accommodation can be the safety net that prevents people falling into homelessness.



Closing the gap for First Nations peoples

Snapshot

- ☑ Targeted home ownership support for First Nations peoples aspiring to own a home
- ☑ Social and affordable homes for First Nations peoples
- ☑ Launch the forthcoming *Our Place: A First Nations Housing and Homelessness Action Plan 2024-2027*



We are determined to close the gap and have signed up to a national agreement to achieve that goal by 2031.

Housing means more than just a place to live. It is key to breaking the cycle of disadvantage because safe, secure and affordable housing supports financial security, social engagement and adds to the wellbeing of the whole community.

Without secure housing, investments in education, health, domestic and family violence, justice, child protection and economic development are less likely to achieve the best results.

First Nations peoples are far more likely to experience homelessness and housing stress than other Australians, and Queensland has the second-highest population of First Nations peoples in Australia.

We will work with First Nations communities to co-design programs that help more First Nations peoples into home ownership, including by drawing on learnings from consultation to develop the forthcoming *Our Place: A First Nations Housing and Homelessness Action Plan 2024-2027*.

Most importantly, we are committed to overcoming inequality in the housing market and creating a fair playing field where every Queenslanders has the opportunity for a safe and secure home.

Get housing help

 Find your local Housing Service Centre  qld.gov.au/housinghelp
 24/7 Homeless Hotline: 1800 474 753  13QGOV (13 74 68)



Homes for Queenslanders



Queensland
Government